Service Provider: LUNIS sro, Ždiar 363 05955 Ždiar

Operation: Goralská obora, Ždiar 345 05955 Ždiar

1. Only a guest who has ordered and confirmed the accommodation by the landlord can be accommodated in the log cabin Goralská obora, or there is a contractual relationship at the accommodation or for accommodation registered. To this end, he will present the Goralská obora wooden log cabin to the worker upon his arrival your identity card, passport, or other valid identity document. The registration of aliens' residence is also governed by special legislation.

2. Wooden cottage Goralska reserve may in special cases offer guests other than the original accommodation, if not substantially different from the confirmed order.

3. Based on the ordered accommodation, the accommodation is obligated to accommodate the guest from 14:00. no later than 20:00 Until otherwise agreed in the order, the guest will book the guest room by this time. After the expiry of the aforementioned timber house can dispose of the room.

4. The guest will release the room (check out) no later than 10:00 am, unless otherwise agreed in advance. In case of delayed room release after 10:00 am to 12:00 pm Chalet Goralská obora has the right to charge the guest a fee of 10, - EUR / room (late check out). In case of delayed room release after 12:00 to 14:00 Goralská obora has the right to charge the guest a fee of 13, - EUR / room (late check out). In case of delayed room release after 12:00 to 14:00 Goralská obora has the right to charge the guest a fee of 13, - EUR / room (late check out). In case of delayed room release after 14:00. the cottage has the right to charge 100% of the room fee. If the guest fails to do so, the property may charge the hotel the following day's stay.

5. Guest who insists on accommodation before 14.00 hrs. pay the full price for the previous night, unless otherwise agreed in advance.

6. The guest pays for the accommodation and services provided in accordance with the valid price list. In case of interest in accommodation, it is necessary to pay an agreed advance of the total price of accommodation after agreement of both parties. Upon receipt of the amount, the reservation in the wooden cabin Goralská obora is binding.

7. The chalet applies cancellation and cancellation fees in accordance with the General Terms and Conditions, provided that in case of cancellation of ordered and confirmed services:

 a) 1-5 days (inclusive) before arrival, the cancellation fee is 100%. The down payment is not refundable.

b) more than 6 days (inclusive) prior to the arrival, the cancellation of ordered services is without cancellation fee. The advance payment will be returned to the customer.

c) The cabin reserves the right to forgive cancellation fees for special reasons, this does not affect cancellation conditions and cancellation fees in the framework of individual contractual relations concluded in writing.

8. Any price difference of the ordered and provided services shall be compensated by a possible payment of the arrears or by the refund of the overpayment at the end of the stay.

9. In the rooms, interior, in the yard and in the vicinity of the Goral Game Preserve, the guest may not make any changes to the equipment, equipment, interventions in the electrical or other installation without the consent of the responsible worker or the management of the cottage.

10. The guesthouse is not allowed to use their own electric, gas-portable appliances in the Goralka Game House and especially in the rooms. This restriction does not apply to the use of electrical appliances installed in a room or portable electrical appliances serving the guest's personal hygiene (shaver, hairdryer, etc.).

11. In the wooden cabin Goral Park is strictly prohibited any manipulation with open fire both in the interior, but especially in the courtyard with seating. An electric grill is available for barbecues and can only be used by persons over 18 years of age. When grilling and handling the appliance, proceed with extreme caution, mainly for the sake of your safety and the safety of persons moving around the appliance The person operating the electric grill must not be:

- under the influence of any narcotic and psychotropic substances,

- must secure the barbecue area so that it can immediately extinguish the fire in the event of an open fire on the grill,

- it must not endanger persons in the vicinity of the barbecue and warn them in time of the possible danger that may arise during this operation.

The system operator is responsible for improper handling, eventual damage caused by this activity, but for the person (or persons) who caused such damage or injury to health by this activity.

 12. Smoking is allowed only in the designated areas of the Goralská obora cottage.

13. For safety reasons, children under 10 years of age are not allowed to be left unattended by an adult in the rooms and other areas of the Goralská obora Chalet. In the event of an accident or other unforeseen circumstances, the person with whom the child is registered to stay in the wooden cabin Goralská obora is responsible for the child.

14. Guests are not allowed to bring sports equipment and other items into the rooms or other non-designated areas.

15. At 22.00. do 07,00 hod. guests are obliged to observe the night peace.

 16. In the room where the guest is accommodated, he / she is allowed to receive visits only with the consent of the responsible worker, from 08.00 am. do 22,00 hod.

17. Before leaving the room of the Goralská obora blockhouse, the guest is obliged to close the water taps, turn off the lights in the room and adjacent rooms, turn off the electrical appliances in the room, close the windows and close or lock the entrance door of the room unless otherwise agreed with the management of the boarding house.

18. The Operator is not responsible for things brought by the accommodated persons into premises reserved for accommodation or storage of things. The items brought are the things that have been brought by the guests to the premises that are reserved for their accommodation or stored at the designated location.

19. The operator is responsible for the things handed over to the operator or to the responsible employee of the operator. The operator provides a safe upon request and according to the valid price list.

20. Dogs and other animals are not allowed in the Goral Game Preserve.

21. The guest is liable for damages caused to the property of the Goralská obora log cabin according to the valid legal regulations of the Slovak Republic.

22. The car park next to the Goralská obora cottage is operated by the Goralská obora cottage.

23. Complaints, complaints of guests, any comments and suggestions to improve the operation of the accommodation accept the management of the cottage Goralská obora, respectively. are carried out in accordance with the Complaints Procedure of the Goralská obora Chalet, which is published and posted in the entrance hall of the Goralská obora Chalet.

The accommodation rules are valid from 15. 03. 2018

In Zdiar on 15.03.2018 Ľubomír Sleboda

Managing Director